



GENERAL CONDITIONS - RIOS & TRILHOS AVENTURA LDA. and SUB-BRANDS

1. By registering to take part in the activities, under the terms of these Regulations, the participant is automatically authorising, free of charge and definitively and irrevocably, Rios & Trilhos or its sub-brands, to use their name, image and voice in any media, including press, television, electronic and digital, for any purpose determined by Rios & Trilhos or its sub-brands. When registering, in the event of a group situation, there are two valid options: each participant fills in the registration form themselves, accepting the conditions described, or if a participant registers a group of participants, the registration is also validated and the conditions described in the points below are accepted.
2. Participation or attendance at activities involves inherent risks and danger of accidents, personal or physical damage and material damage or loss. The participant considered the nature and extent of the risks involved, and voluntarily chose to assume all risks, both known and unknown, and assumed full responsibility for his participation in the activities, declaring that he is already aware that it will not be up to Rios & Trilhos or sub-brands the direct or indirect responsibility for such risks.
3. The present Regulation may be changed at any time, without prior notice, by Rios & Trilhos or its sub-brands.
4. Any doubts, divergences or situations not provided for in this Regulation, will be judged and decided exclusively by Rios & Trilhos or sub-brands thereof.
5. Registration for participation in any activity, such as individual / monthly lessons / experiences, lesson packs, groups, or in the other systems currently in practice implies full and unrestricted acceptance of all items in this Regulation, as well as the Privacy Policy and Terms of Use of the Rios & Trilhos or sub-brands thereof like Paddling Center & Surfingporto



PAYMENT / BOOKING-CANCELLATION CONDITIONS SERVICES

1. 50% of the total value of the service / activity will be required at the time of booking or within 72 hours of the start date, in order to confirm the same;
2. The amount of 50% paid at the time of booking and in the event of cancellation, the following rules will apply:
3. Without justifiable reason and no show, no amount will be refunded;
4. In case of cancellation of the service / activity due to climatic and / or security reasons to be defined by the organization, a new date will be automatically scheduled in order to carry out the activity;
5. In case of cancellation within 5 working days of the activity date, 90% of the activity will be refunded.
6. In case of cancellation with a new scheduling date, the responsibility of Rios & Trilhos, no refund will be made, after the activity has been carried out or not, the rules of this regulation will be followed for that purpose.
7. In the case of exceptions described in this regulation, they must be informed and agreements negotiated, if possible, for both parties.
8. In the case of cancellation due to health reasons, justified or force majeure, the organization refunds the customer, in the case of 1 or up to 2 participants in 100% of the amount paid at the time of booking, for other situations refunds in 80% of the value of the booking act, unless otherwise agreed.



9. The award of the proposal requires a payment of 50% of the total contracted value, the remaining 50% of the contracted value must be paid within 8 working days from the date of the activity, cancellation until this date will be free, from the date of estimated date of final payment of the activity until the day of the activity, if you cancel, we keep the deposit amount. As well as the full payment if it happens under the same circumstances. Two changes to the reservation are free of charge until the proposed day for final payment of the activity, three or more changes to the reservation will be charged with an amount of €50 for each change. From the day after this date, we no longer accept changes to the reservation.

10. Payment for the reservation and the total service / activity must be made to the following bank details:

IBAN: PT50 0033 0000 45492355436 05; NIB: 0033 0000 45492355436 05

SWIFT / BIC: BCOMPTPL

MILLENNIUM BCP - RIOS & TRILHOS AVENTURA LDA.
PORTUGAL

CONDITIONS OF USE AND RENTAL OF MATERIAL

All material provided for use, whether in a system of classes, experiences, tours, tours, rentals, etc., is the customer's sole responsibility.

In the event of loss or damage of the same, the customer will be liable in the form of payment for the same new material or repair, if possible, by Rios & Trilhos or another Sub-brand of the same.



INSURANCE IN FORCE - ALLIANZ PORTUGAL:

When enrolling in one of our activities, the customer is insured by the Personal Accident and Civil Liability Insurance, described by the Policies

- 1.1 Touristic Animation Personal Accidents - Policy nº - 205667702
- 1.2 Personal Accidents - Policy nº - 205667713 (Northern Portugal)
- 1.3 Personal Accidents - Policy nº - 205667716 (South of Portugal)
- 1.4 Marítimo Cascos (material) - Policy nº - 205691098
- 1.5 Civil Liability - Policy No. – 20566719

Rios & Trilhos Aventura Lda. 2024